### Making the Most of MarketPay

Thursday, June 9th



Today's Agenda

Compensation Trends

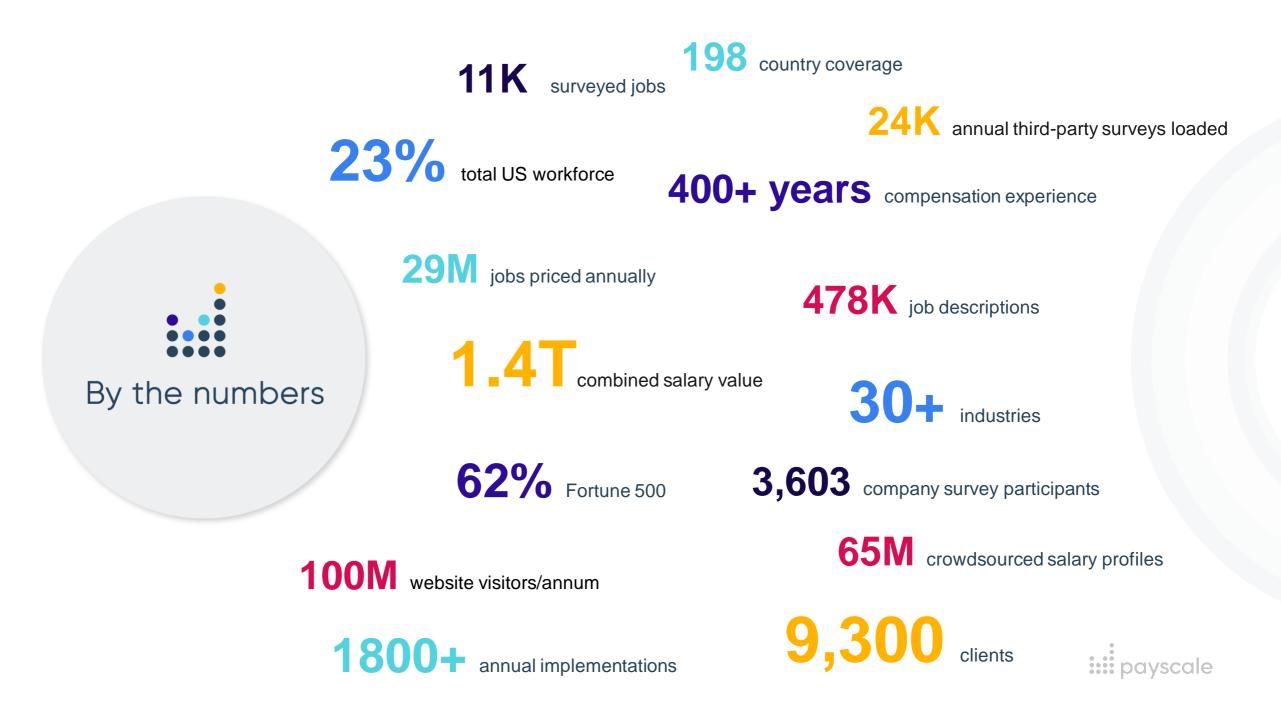
Standard Report Overview

**Product Update** 

Payscale Connect and Academy



pavscale

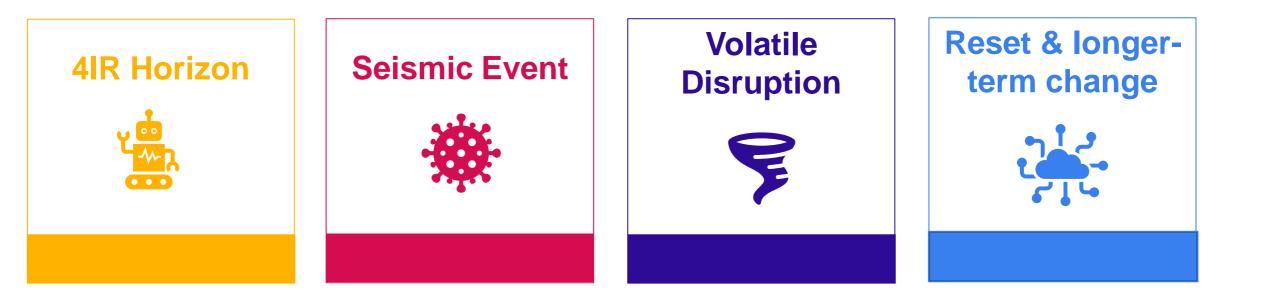




## **Compensation Trends**

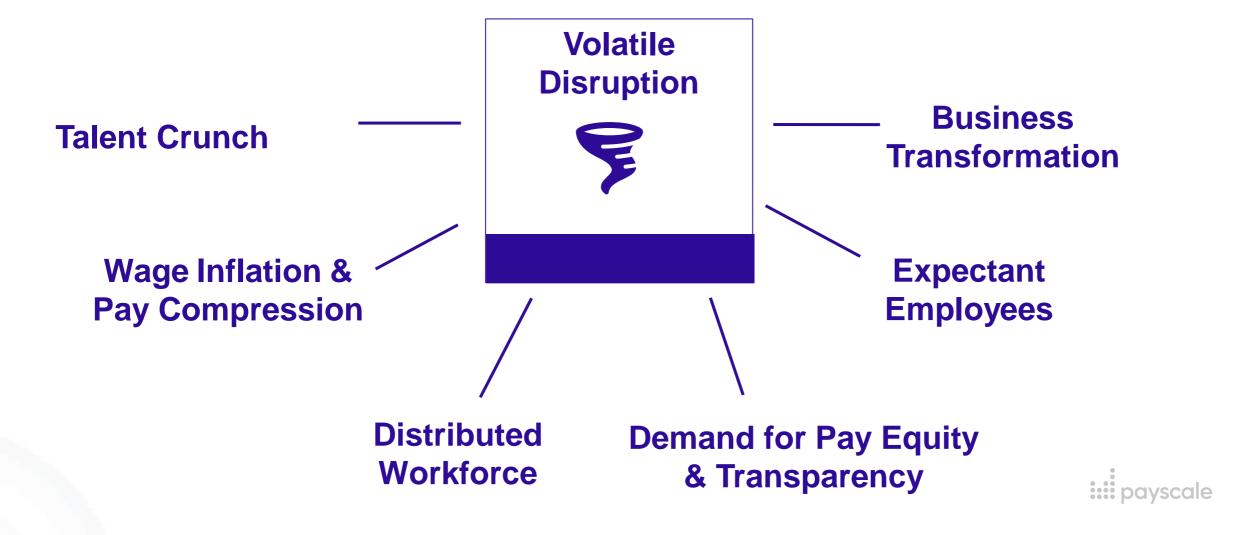


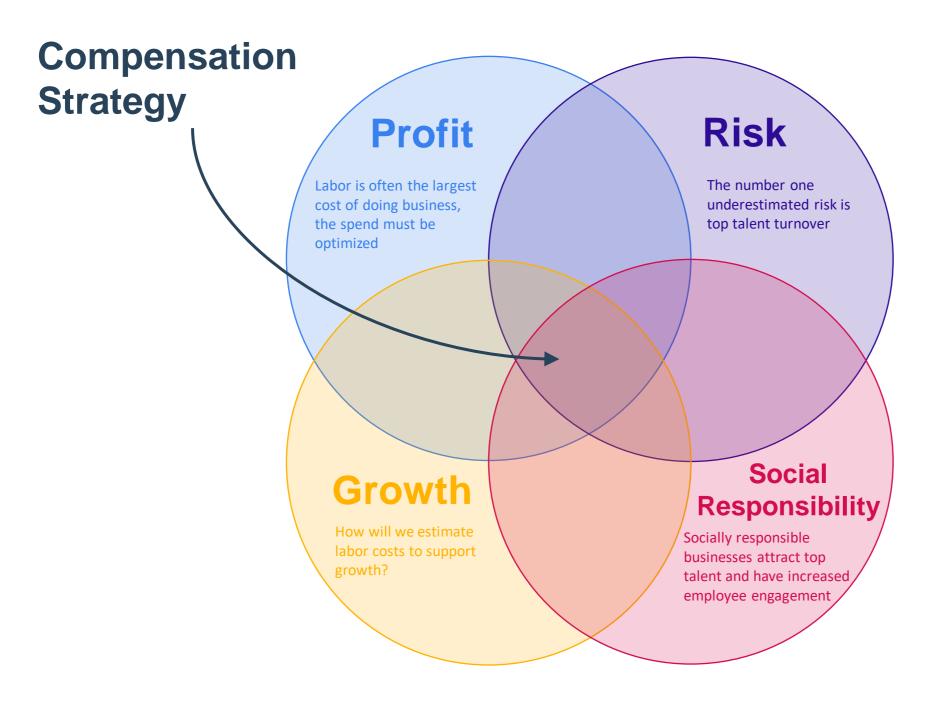
#### We find ourselves in an evolving landscape





### And in the eye of a Perfect Storm





#### Most companies are ill equipped...

69%

of companies acknowledge they need a new compensation approach



are ready to do anything about it



Source: Deloitte

How are companies responding?



"I love this report and can't wait to dig in."

> -Teri Zipper, Managing Partner, Sapient Insights

# Payscale's 13<sup>th</sup> Annual Compensation Best Practices Report

payscale.com/cbpr

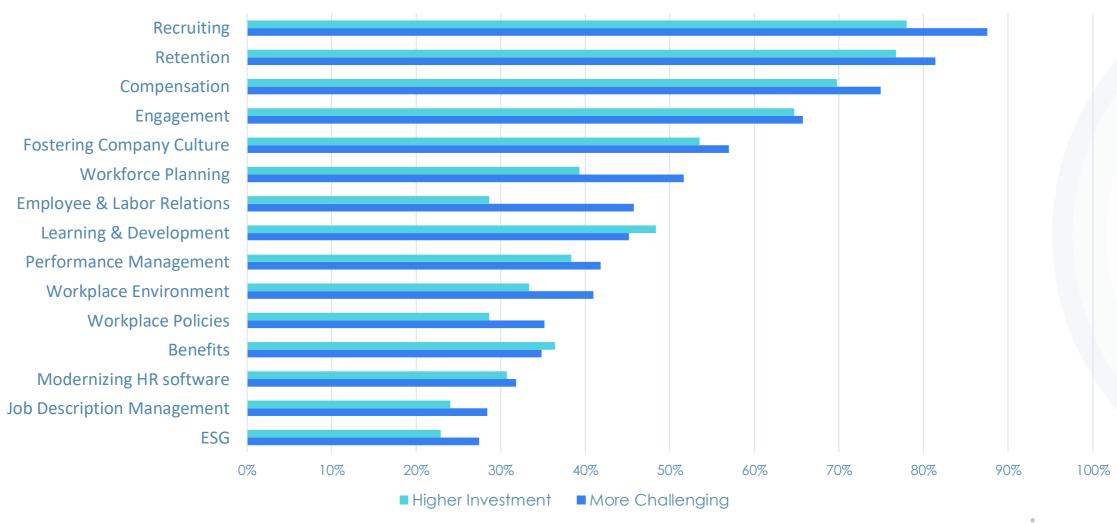
:::: payscale

Payscale's 2022 Compensation Best Practices Report is a 60+ page analysis of compensation trends and charts taken from our survey of 5,578 respondents gathered responses from November 2021 to January 2022.

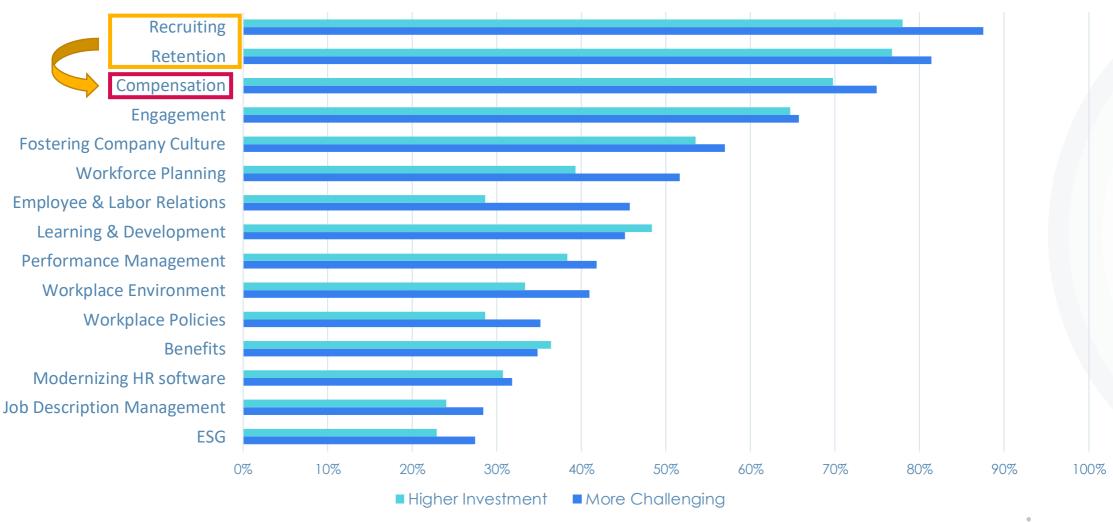
Cuts of the data include:

- Company Size (1-99, 100-749, 750-4,999, 5K-49,999, 50K+)
- Industries (15)
- Top Performers vs. Non-Top Performers
- Compensation Team vs. No Compensation Team

#### Greatest challenges and investments for HR going into 2022



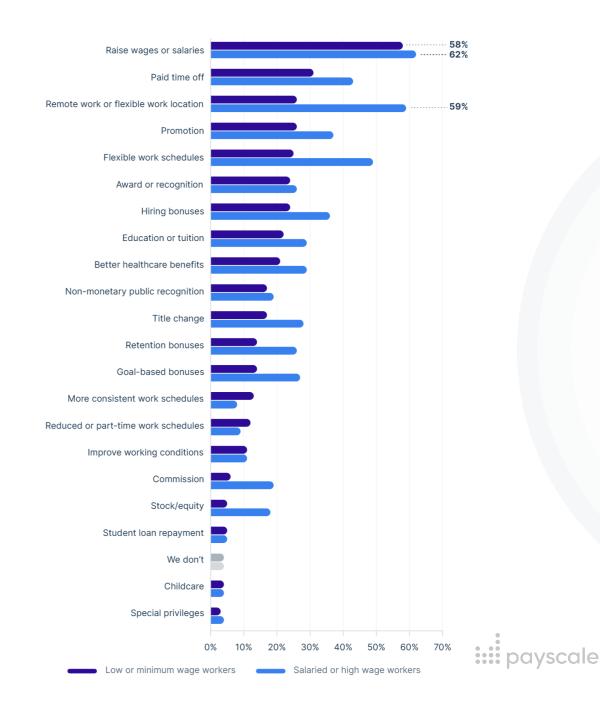
#### Greatest challenges and investments for HR going into 2022



# What is your organization doing to attract and retain talent?

We asked organizations what they are doing to attract and retain talent in the current economy for salaried or high wage workers versus low or minimum wage workers.

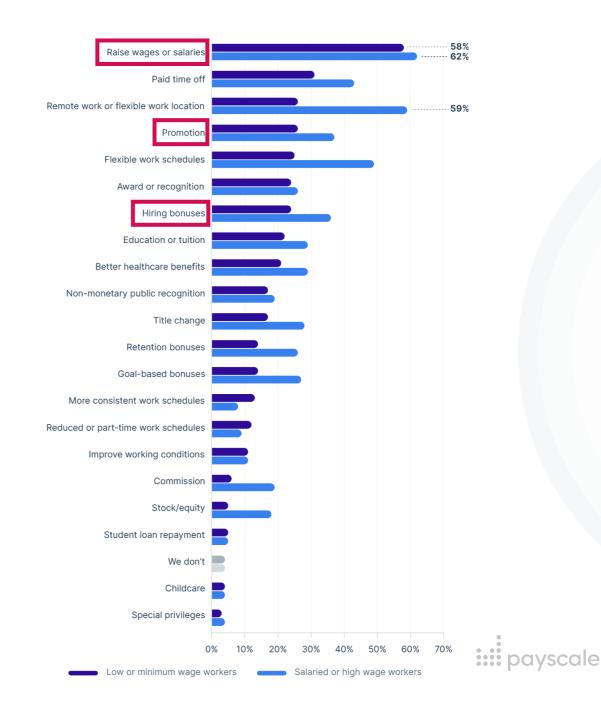
For both groups, the most popular strategy is to raise wages or salaries.



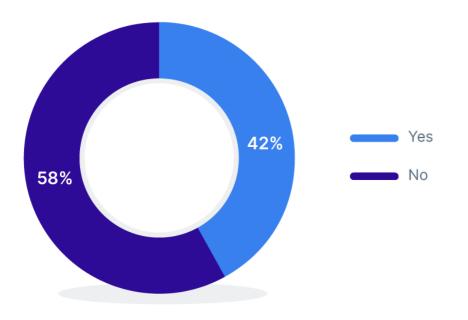
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#### Did you make significant changes to your compensation data strategy in 2020 or 2021?



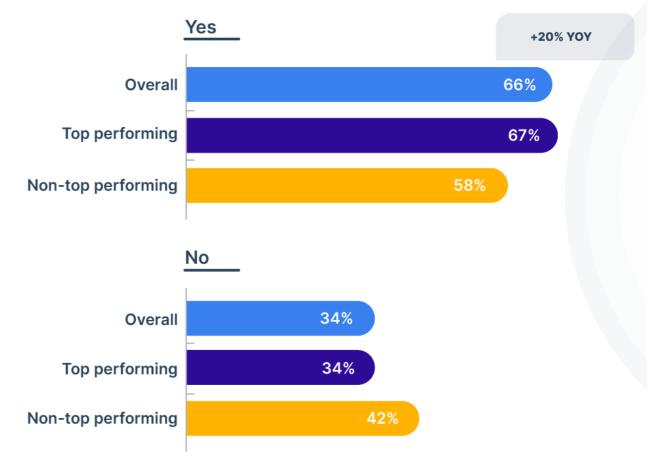
#### Importance of compensation activities in the next few years compared to today



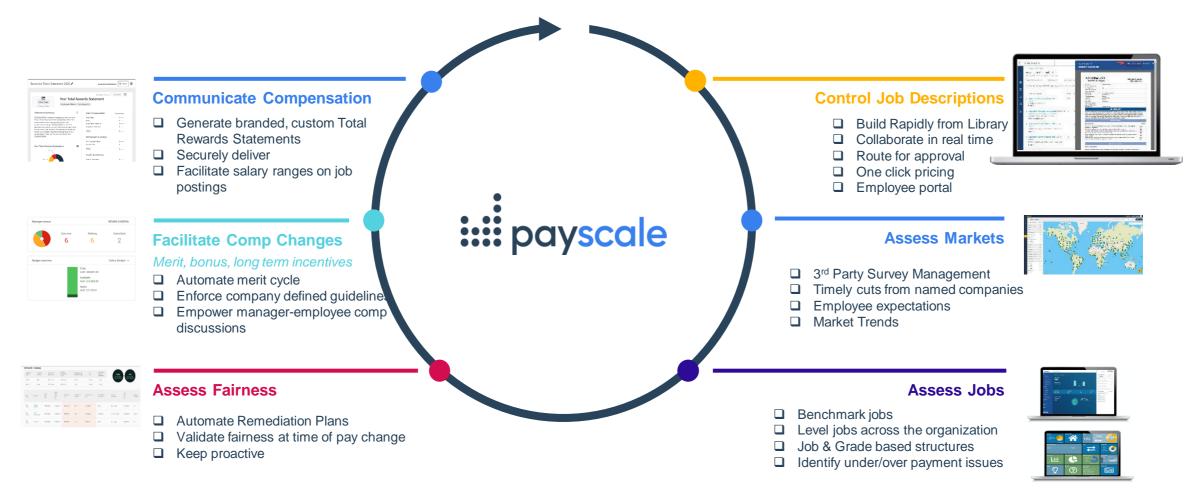
# Is pay equity analysis a planned or current initiative at your organization?

#### Pay equity intent is on the rise.

For the first time in the history of CBPR, pay equity analysis is now something a majority of organizations are planning on doing.



#### **Payscale Supports the Full Compensation Cycle**





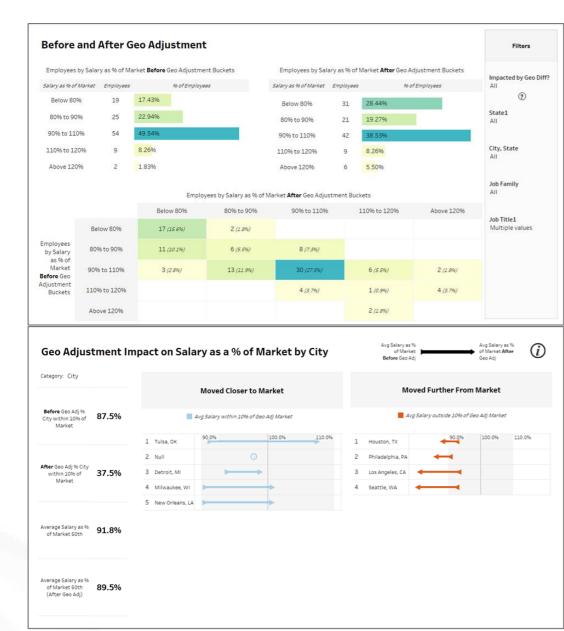
## Standard Report Overview



Before and After Geo Adjustment Report



#### **Before and After Geo Adjustment Report**

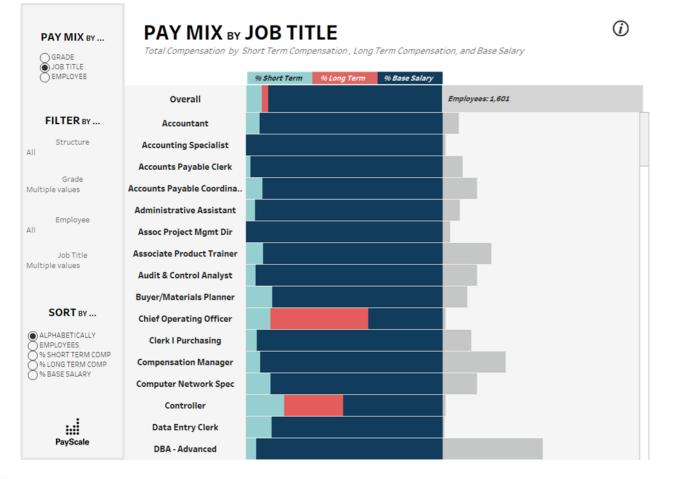


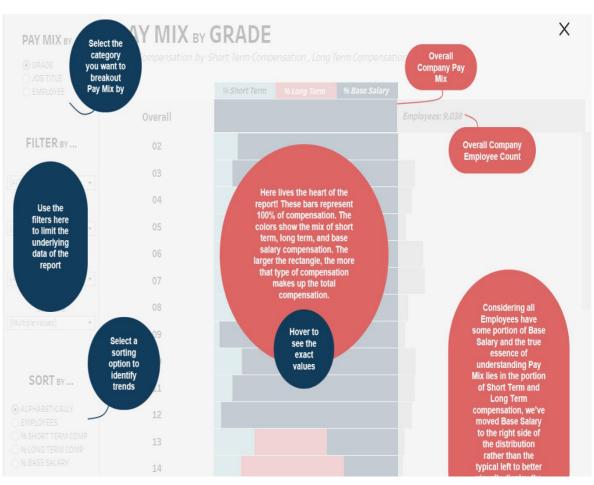


Pay Mix by Grade Report



### Pay Mix By Grade Report

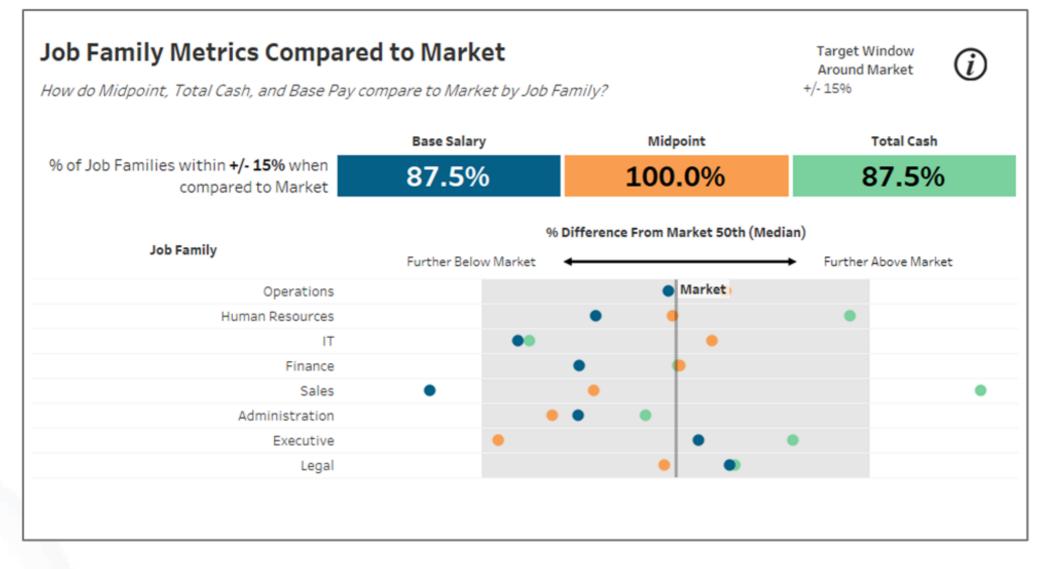




### Job Family Metrics Compared to Market Report



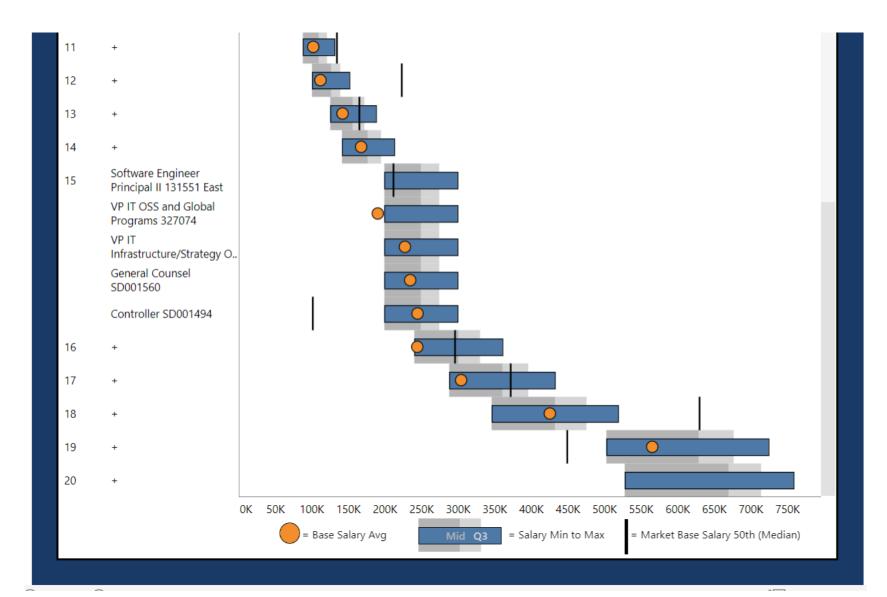
### **Job Family Metrics Compared to Market Report**



### Complete Structure Analysis with Jobs and Market Report



#### **Complete Structure Analysis with Jobs and Market Report**



Match Outlier Comparison Report



### Match Outlier Comparison Report

C	·						<ul> <li>Outlier</li> </ul>	'S				
Compar	ison						_			We	sighted Com	posite
Survey Source Code	Survey Job Title	Survey Data Cut	Cos	EEs	Adj	Wgt	Mkt 50th	Mkt 60th	Mkt 75th	Wtd Mkt 50th	Wtd Mkt 60th	Wtd Mkt 75th
MER-FAL18			23	67	1.00	1.00	46,238	49,125	53,456	47,397	49,696	53,144
MER-FAL19	Accounts Payable/Receivable -	All Data	252	1,916	1.00	1.00	44,582	46,555	49,514	47,397	49,696	53,144
	(\$2)	Employee Location - City State/Province: Chicago, Illi	15	48	1.00	1.00	46,713	48,869	52,103	47,397	49,696	53,144
TW-FIN18	Accounts Payable/Receivable - Intermediate (Professional)	Total Sample	82	510	1.00	1.00	59,517	62,435	66,812	47,397	49,696	53,144
TW-MMPS19	Accounts Payable - Entry (Business Support)	Total Sample	105	694	1.00	1.00	39,937	41,495	43,833	47,397	49,696	53,144
MER-FAL18			23	67	1.00	1.00	46,238	49,125	53,456	47,397	49,696	53,144
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	Experienced Para-Professional (S2)		15	48	1.00	1.00	46,713	48,869	52,103	47,397	49,696	53,144
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HEW-MP- GEO-C16	Accounts Payable-Supervisor	National	67	145	1.00	1.00	77,913	81,235	86,218	69,955	74,039	80,166
MER-FAL18			32	62	1.00	1.00	66,337	69,398	73,990	69,955	74,039	80,166
MER-FAL19	Accounts Payable/Receivable - Team Leader	All Data	248	705	1.00	1.00	66,687	70,835	77,057	69,955	74,039	80,166
	(Para-Professionals) (M1)		15	24	1.00	1.00	68,968	73,926	81,364	69,955	74,039	80,166
	Survey Source Code MER-FAL18 MER-FAL19 TW-FIN18 TW-MMPS19 MER-FAL18 MER-FAL19 TW-FIN18 TW-FIN18 TW-MMPS19 HEW-MP- GEO-C16 MER-FAL18	Source CodeSurvey Job TitleMER-FAL18Accounts Payable/Receivable - Experienced Para-Professional (MER-FAL19Accounts Payable/Receivable - Experienced Para-Professional (S2)TW-FIN18Accounts Payable/Receivable - Intermediate (Professional)TW-FIN18Accounts Payable/Receivable - Intermediate (Professional)TW-MMPS19Accounts Payable - Entry (Business Support)MER-FAL18Accounts Payable/Receivable - Experienced Para-Professional (MER-FAL19Accounts Payable/Receivable - Experienced Para-Professional (S2)TW-FIN18Accounts Payable/Receivable - Experienced Para-Professional (S2)TW-FIN18Accounts Payable/Receivable - Experienced Para-Professional (S2)TW-FIN18Accounts Payable/Receivable - Experienced Para-Professional (S2)TW-MMPS19Accounts Payable/Receivable - Experienced Para-Professional)HEW-MP- GEO-C16Accounts Payable - Entry (Business Support)HEW-MP- GEO-C16Accounts Payable/Receivable - Team Leader (Para-Professional.MER-FAL18Accounts Payable/Receivable - Team Leader (Para-Professionals) (M1)	Survey Source CodeSurvey Job TitleSurvey Data CutMER-FAL18Accounts Payable/Receivable - Experienced Para-Professional (Employee Location - City State/Province: Chicago, IlliMER-FAL19Accounts Payable/Receivable - Experienced Para-Professional (S2)All Data Employee Location - City State/Province: Chicago, IlliTW-FIN18Accounts Payable/Receivable - Intermediate (Professional)Total SampleTW-FIN18Accounts Payable/Receivable - Intermediate (Professional)Employee Location - City 	Survey Source CodeSurvey Job TitleSurvey Data CutCosMER-FAL18Accounts Payable/Receivable - Experienced Para-Professional (S2)Employee Location - City State/Province: Chicago, Illi.23MER-FAL19Accounts Payable/Receivable - Experienced Para-Professional (S2)All Data252TW-FIN18Accounts Payable/Receivable - Intermediate (Professional) (Business Support)Total Sample82MER-FAL19Accounts Payable/Receivable - Intermediate (Professional) (Business Support)Total Sample82MER-FAL18Accounts Payable/Receivable - 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(S2)         23         67         1.00         1.00         46.238         49,125         53,456         47,397           MER-FAL19         Accounts Payable/Receivable - Experienced Para-Professional (S2)         All Data         252         1,916         1.00         1.00         46,713         48,869         52,103         47,397           TW-FIN18         Accounts Payable/Receivable - Intermediate (Professional) (S2)         Total Sample         82         510         1.00         1.00         46,713         48,869         52,103         47,397           TW-FIN18         Accounts Payable/Receivable - Intermediate (Professional) (S2)         Total Sample         105         694         1.00         1.00         46,238         49,125         53,456         47,397           MER-FAL18         Accounts Payable/Receivable - Experienced Para-Professional (S2)         MIData         252         1,916         1.00         1.00         46,238         49,125         53,456         47,397           TW-FIN18</td> <td>Survey Comparison         Survey Job Title         Cost         EEs         Adj         Wgt         Mkt 50th         Mkt 60th         Mkt 75th         Wid Mkt Soth         Wid Mkt Soth           MER-FAL18         Accounts Payable/Receivable - Experienced Para-Professional (, State/Province: Chicago, Illi, (S2)         23         67         1.00         1.00         46.238         49,125         53,456         47,397         49,696           MER-FAL19         Accounts Payable/Receivable - Experienced Para-Professional (S2)         All Data         252         1,916         1.00         1.00         46,713         48,869         52,103         47,397         49,696           TW-FIN18         Accounts Payable/Receivable - Experienced Para-Professional (S2)         Total Sample         105         694         1.00         1.00         46,713         48,869         52,103         47,397         49,696           MER-FAL18         Accounts Payable/Receivable - Experienced Para-Professional (S2)         Total Sample         105         694         1.00         1.00         46,238         49,125         53,456         47,397         49,696           MER-FAL18         Accounts Payable/Receivable - Employee Location - City (S2)         Total Sample</td>	Survey Source CodeSurvey Job TitleSurvey Data CutCosEEsAdjWgtMER-FAL18Accounts Payable/Receivable - Experienced Para-Professional (. 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# **Product Update**



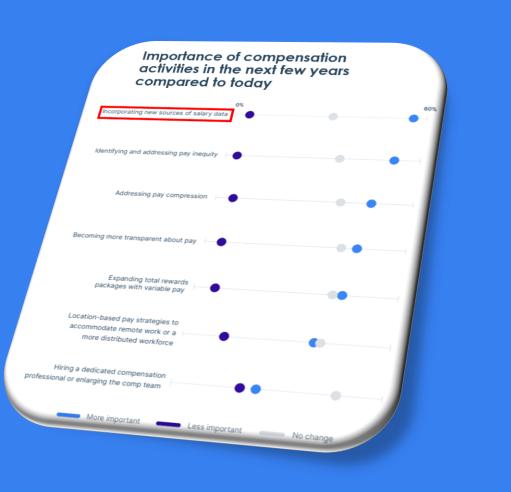
Introducing...

#### Kevin Coogan, MarketPay Product Manager

- Joined Payscale in Aug 2021 as a Solutions Consultant
- Spent 17 years at Hay Group/Korn Ferry
  - 5 in Product Management
- PM experience with Compensation, Survey Participation and Job Evaluation software



# What's Our Focus?

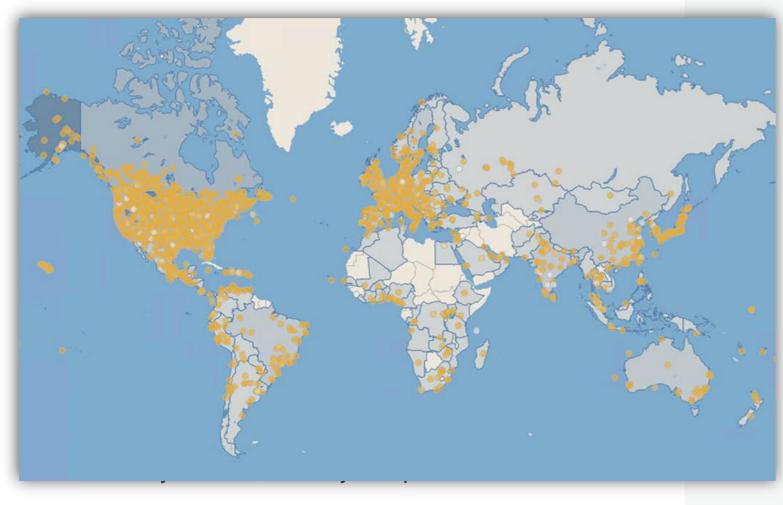


• New types of data

 Stay connected with peers & evolving best practices



### Peer



2,200 orgs participating data

7 Million employees

4,200 jobs

100+ industries covered

150+ countries covered

32% YOY growth

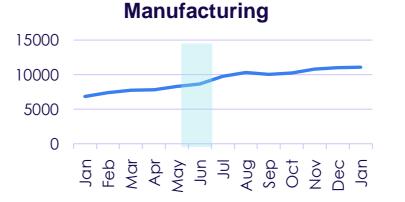
40+ companies/month joining

# Peer keeps pace with market changes



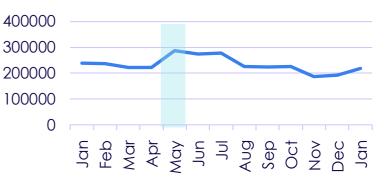




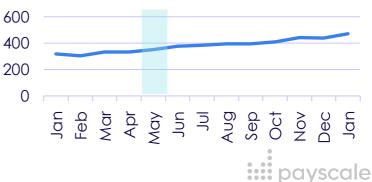


Human Resources: Diversity





Education: Learning Technology

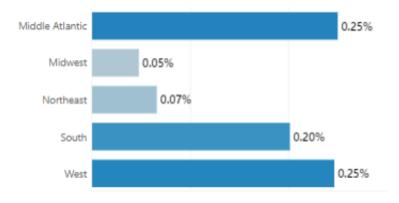


#### **Peer Salary Trends**

Increases and decreases in base pay, data displayed is comparing the most recent org weighted 50<sup>th</sup> percentile Base Salary Peer data to data from 6 months prior

Administration	Customer Service	Corporate/Public Relations	Healthcare	Retail	Engineers and Scientists	Finance	Hospitality	
-0.2% 📦 \$0.0K	0.0% 鵵 -\$0.1K	0.3% 🚚 \$0.7K	-0.1% 빠 \$0.0K	0.1% 🦱 \$0.1K	0.4% 🗦 \$0.3K	0.1% 🗦 \$0.1K	-0.5% 🦊 -\$0.2K	
Human Resources	Insurance Information Technology		Legal Operations		Research and Development	Sales and Marketing	Skilled Trades	
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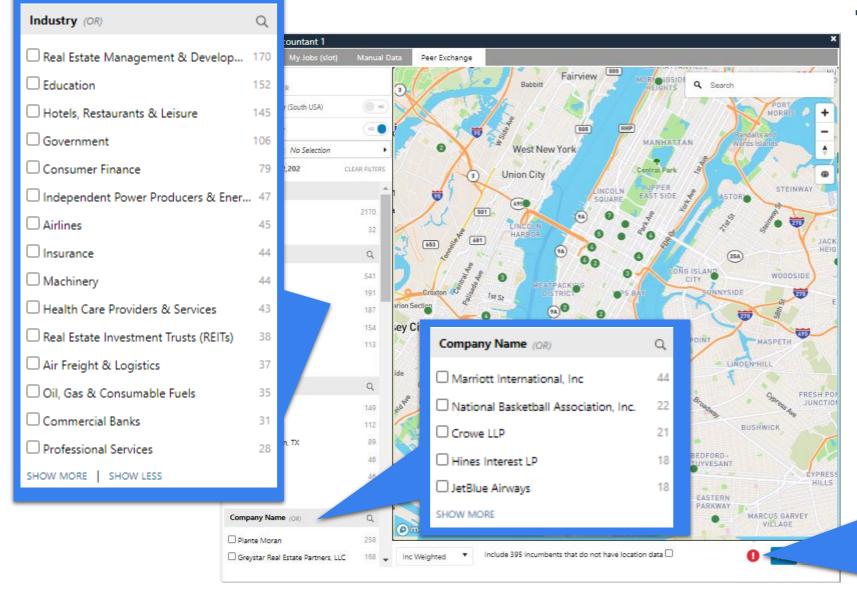
Regional Trends % Change (click to filter charts by region)





of q	bs by Average Base Pay <u>Increase</u> Percent							From	То
1	Print Production Coordinator	22.0%						\$48.5K	\$59.2
2	Sales Support & Administration Director	19.3%						\$88.7K	\$98.3
3	Auditing Supervisor	15.2%						\$235.5K	\$263.3
4	Retail Operations Supervisor	12.0%						\$117.0K	\$125.6
5	Digital Marketing Executive	11.8%						\$68.1K	\$75.2
6	Travel Manager	11.6%						\$234.0K	\$257.71
7	Sales Supervisor	11.3%						\$87.0K	\$95.1
8	Call Center Training Manager	10.5%						\$49.1K	\$53.6ł
9	Real Estate Director	10.2%						\$229.3K	\$249.1
_									
10	Compensation Executive	10.0%						\$99.9K	\$97.1
10	Compensation Executive n Jobs by Average Base Pay <u>Decrease</u> Percent	10.0% 0.0%	5.0%	10.0%	15.0%	20.0%	25.0%	\$99.9K From	\$97.1 To
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10 ottor	n Jobs by Average Base Pay <u>Decrease</u> Percent Environmental Manager		5.0%	10.096	15.0%	20.0%		From	To \$115.5
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10 otton 10 9 8	n Jobs by Average Base Pay <u>Decrease</u> Percent Environmental Manager Data Management Director		5.0%	10.096	15.0%	20.0%	-6.6% -6.8%	From \$123.7K \$168.1K	To \$115.5 \$156.7 \$36.3
10 otton 10 9 8	n Jobs by Average Base Pay <u>Decrease</u> Percent Environmental Manager Data Management Director Shipping/Receiving Clerk		5.0%	10.0%	15.0%	20.0%	-6.6% -6.8% -6.9%	From \$123.7K \$168.1K \$39.4K	To \$115.5 \$156.7 \$36.3 \$109.2
10 otton 10 9 8	n Jobs by Average Base Pay <u>Decrease</u> Percent Environmental Manager Data Management Director Shipping/Receiving Clerk Vendor Compliance Manager Food Server		5.0%	10.0%	15.0%	20.0%	-6.6% -6.8% -6.9% -7.5%	From \$123.7K \$168.1K \$39.4K \$111.6K	To \$115.5 \$156.7 \$36.3 \$109.2 \$19.6 \$73.4
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10 ottor 10 9 8 7 6 5 4	n Jobs by Average Base Pay <u>Decrease</u> Percent Environmental Manager Data Management Director Shipping/Receiving Clerk Vendor Compliance Manager Food Server Security Investigator Administrative Services Director		5.0%	10.0%	15.0%	20.0%	-6.6% -6.8% -6.9% -7.5% -8.1% -8.1% -8.2%	From \$123.7K \$168.1K \$39.4K \$111.6K \$21.4K \$88.9K \$142.8K	\$97.11 To \$115.51 \$156.71 \$36.31 \$109.21 \$19.60 \$73.44 \$126.91 \$152.51 \$21.91 \$28.91

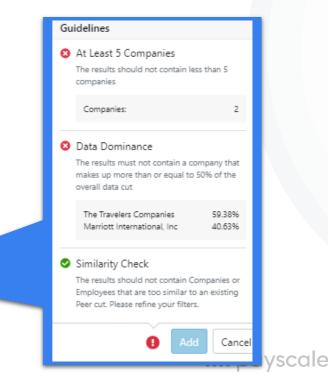
-14.0% -12.0% -10.0% -8.0% -6.0% -4.0% -2.0%



#### **TRANSPARENT PRICING**

Build markets for your specific needs

Employee location driven Blend industry data Select specific organizations Enforces DOJ guidelines



### Near Real Time Data + Skills



### **Importance of Real Time Data & Skills**



Traditional Aging

Peer data

### **Importance of Real Time Data**

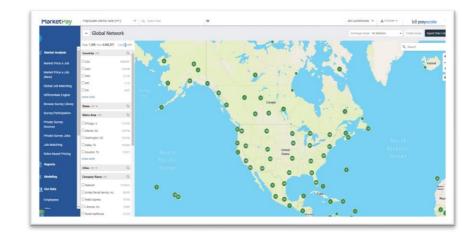


---- Traditional Aging

Peer data



### Peer Data across the pricing workflows



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### Create Saved Scopes

#### **Match Jobs**

#### **Update Composites**



## Payscale Connect Single Sign On



Accessing Payscale Connect has never been easier!





# Payscale Connect and Academy



### **Payscale Connect**

#### **One-stop hub for Payscale help**

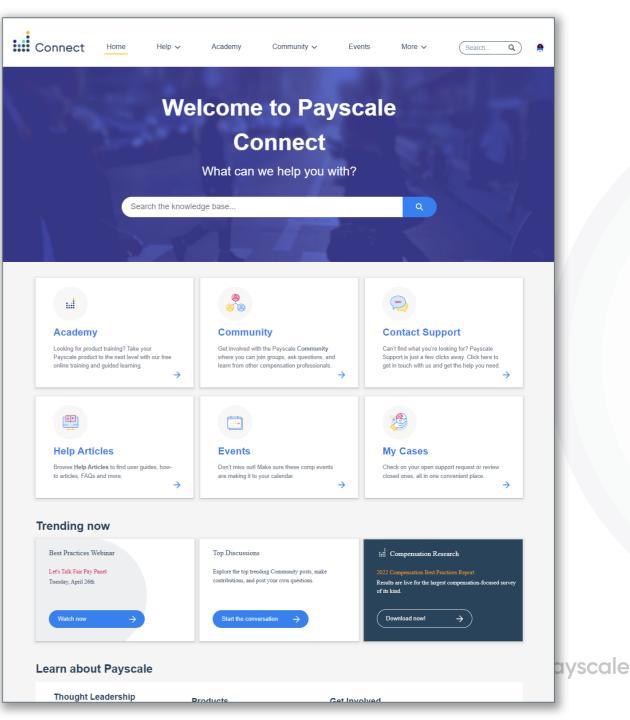
Articles • Training • Community • Support • Learning • Resources Product Webinars • Thought Leadership • Industry Events • Product Feedback



Payscale Connect Homepage

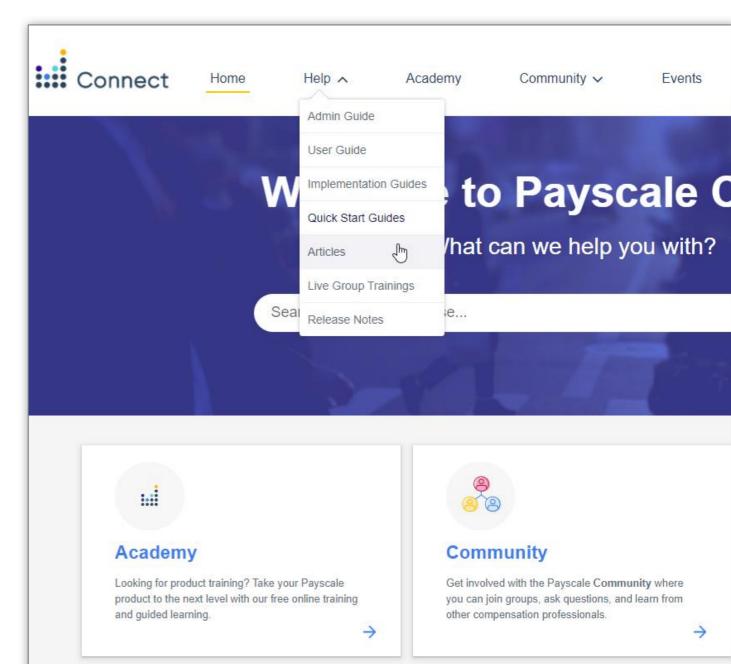
# Search by keyword

# Navigate with the homepage tiles



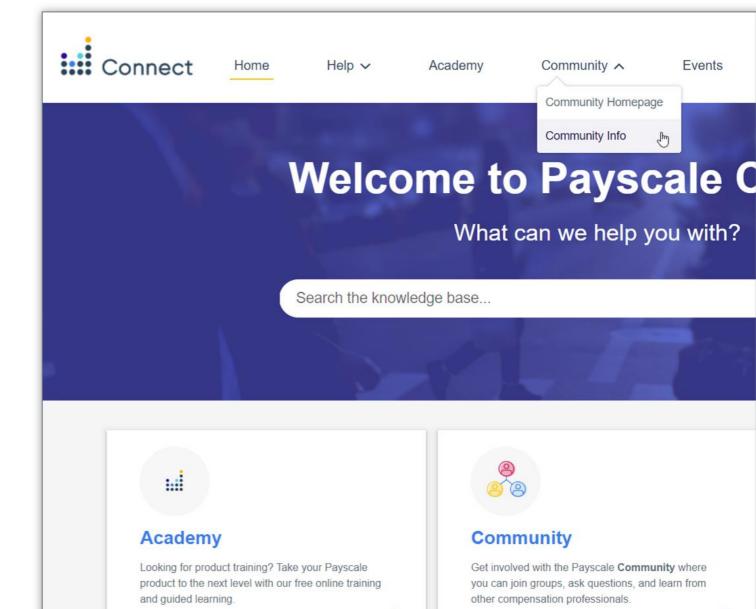
### Payscale Connect Homepage

### Open the **Help Menu** to find quick links to articles, guides, and live trainings



### **Payscale Community**

The Payscale Community is a place to connect with other compensation professionals and share your knowledge. Or just ask a question.



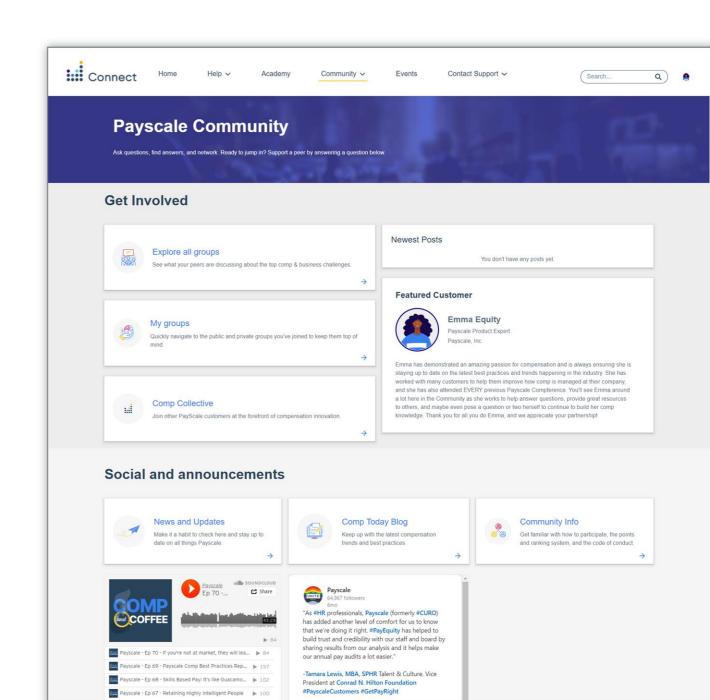
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### **Payscale Community**

Join discussion groups focused on compensation industry topics that matter to you

Stay up to date with all the latest Payscale news and announcements

Exciting improvements are being planned for the community in 2022. Stay tuned as we revamp and refresh the community for all Payscale users

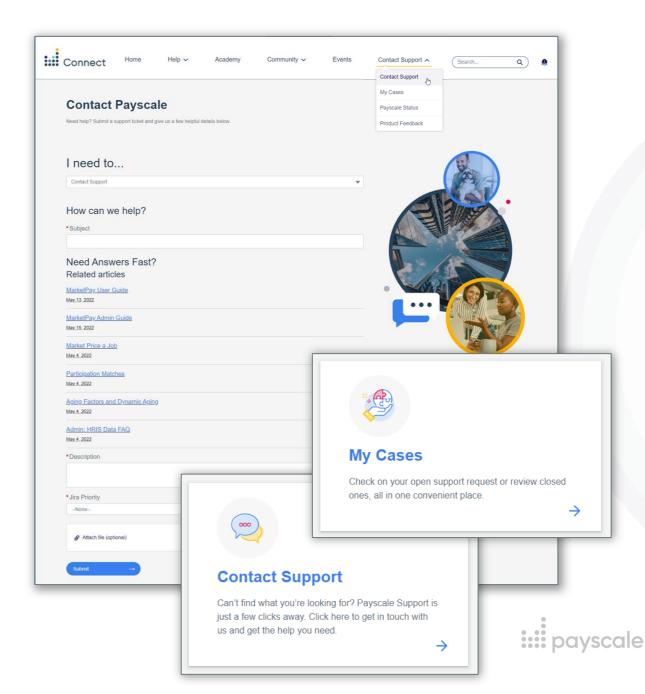


#### **Contact Support and My Cases**

The Contact Support menu has helpful links to assist when you run into trouble

Click on Contact Support at the top of the page when you need expert help. Or click the homepage tile. Use the support form to submit your request or question

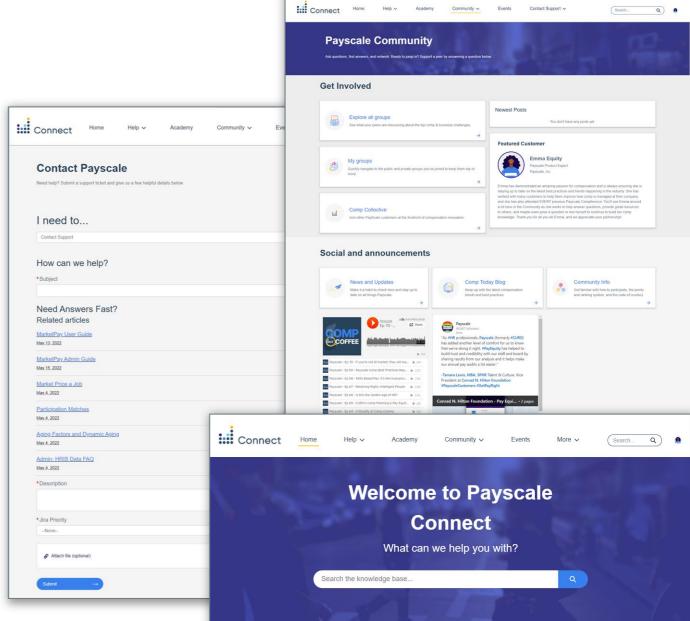
Keep track of your support case and monitor its progress in My Cases



## **Payscale Connect**

### **Coming Soon!**

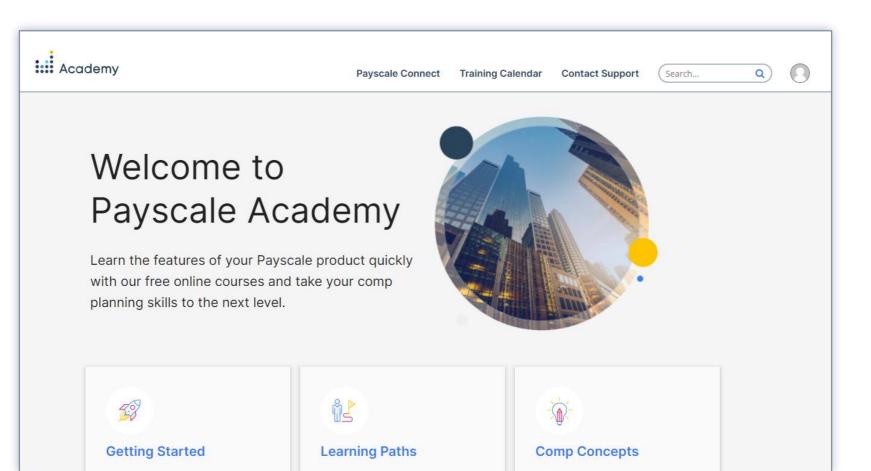
- Improved help article experience
  - Find articles faster with a new organization system and improved page layout
- Faster, easier login!
  - Login with SSO right from MarketPay
- Brand new, revamped Community
  - Connect with other compensation professionals and help answer questions



### **Payscale Academy**

In-depth, Self-Paced Product Training Resources

Short-form videos • Product Training • Informative lessons • Live Group Training • On-demand product Webinars



::: payscale

#### **Payscale Academy**

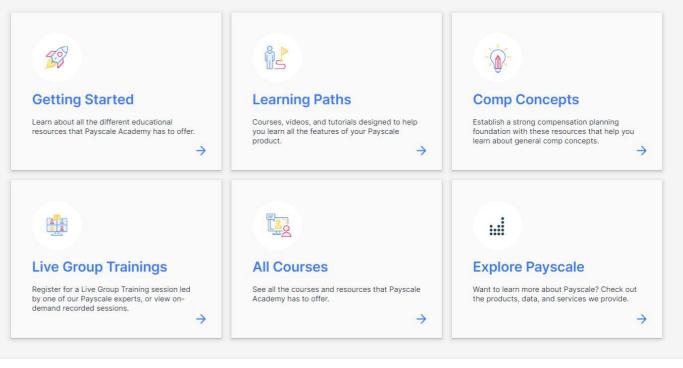
Academy is the on-demand training component for Payscale's Support and Education experience Academy

#### Search... Q

### Welcome to Payscale Academy

Learn the features of your Payscale product quickly with our free online courses and take your comp planning skills to the next level.





### Payscale Academy Learning Paths

Thoughtfully curated content presented as convenient, selfpaced lessons. Complete all the lessons in a course or pick and choose what you need Take your Payscale product knowledge to the next level with our guided curriculums. Organized into short, focused lessons these learning paths will get you started quickly and keep you going.

< ... Academy

Paths are divided into three levels of educational content: Core Concepts, Digging Deeper, and Advanced. Work through each level progressively or choose the level that best matches your need.



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i	Ó			
Welcome to MarketPay! From login requirements to featured functionality and modules, this course introduces the MarketPay product. Learn more about important features and where to find them.	Market Pricing Whether you're using one data source or ten, this course gives you an understanding of how to market price jobs in MarketPay. Start with the basics and then dive into advanced pricing functionality.	Standard and Custom Reporting Analyze your pay practices using standard reports or generate custom reports to illustrate how your compensation strategy is impacting your organization. →		
Registered	New!	Coming Soon!		
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Data Analytics and Modeling	Survey Participation Use the Survey Participation Center (SPC) module to create reports that satisfy publisher	Site Administration		
Analyze your compensation strategy by creating interactive dashboards or tabular reports. Understand the impact of potential decisions by using the built-in modeling tools.	requirements for survey data submission.	→		

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