

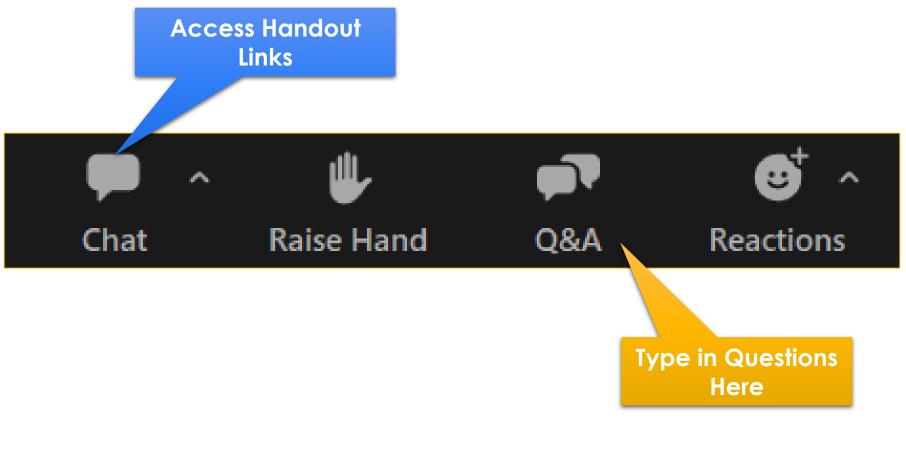
# Fundamentals of Compensation

We start 3 minutes past the hour



Sam Noble Compensation Consultant

## **NAVIGATING THE WEBINAR**



#### This session will be erecorded

::: payscale



ELEMENTS OF A COMP PLAN

::: payscale

# **COMPENSATION PHILOSOPHY**

Uhat are the driving factors behind your compensation plan?

- ✓ Attraction
- ✓ Retention
- ✓ Motivation

#### □What do you currently reward?

✓ e.g., Performance, Proficiency, Skills, Tenure

#### WE BELIEVE...

Our compensation program is a management tool that, when aligned with effective communication plans, is designed to support, reinforce, and align our values, business strategy, operation & financial needs with a goal of growth and profitability.

#### Compensation Philosophy

The philosophy behind our compensation program is to support the company's strategy, competitive markets, mission and values. We believe our compensation program is a management tool that when aligned with an effective communication plan, is designed to support, reinforce, and align our values, business strategy, operational & financial needs with a goal of growth and profitability.

Our compensation program is designed to attract, motivate, and retain talented employees who drive the company's success. We strive to provide base salary that meets the market (50th percentile) when employees are fully proficient and meeting expectations. We believe that an employee consistently performing above expectations and are proficient in the role should be rewarded with a higher base pay. Employees who are new to their role and/or not meeting expectations would be paid below the target (50th percentile).

In addition to base salary, the company will utilize incentive or variable pay as a way to meet the strategic goals of the company. Incentive pay will be available to some employees with consideration for a number of factors and will be based on individual goals that relate to the company objectives as well as overall company performance.

payscale

# MARKET STRATEGY BASICS

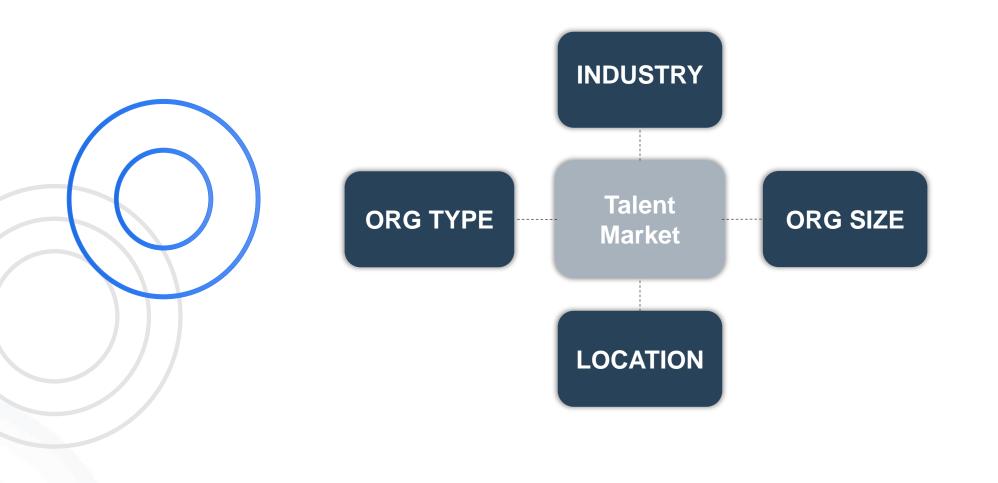
- Talent Market
- A Benchmark Job





### WHAT IS A TALENT MARKET?

Where do you compete for talent?







### **WORKFORCE SEGMENTATION**

#### Targeting some areas of the organization differently





:::: payscale

### WOULD YOUR ORGANIZATION BENEFIT FROM A SEGMENTED APPROACH TO COMPENSATION?

:=

-----

\_:



:----

### YOUR COMPETITVE POSITONING



#### And at what level do you compete?



### **MARKET DATA SOURCES**

Two considerations to make when selecting your market data sources are:

- Are they current, accurate, and validated?
- Do they cover the data needs of your jobs and organizations?

Traditional (Standard) Surveys	Pre-Mixed Data	Employee Reported Data (ERD)	"Scraped" Data	Government Data	HRIS/Internal Data
<ul> <li>Well-understood</li> <li>Participant list</li> <li>Data is broad</li> <li>Lacks freshness</li> <li>Usually published annually</li> </ul>	<ul> <li>Cover gaps in traditional data</li> <li>Low transparency in terms of source</li> <li>Freshness is unknown</li> </ul>	<ul> <li>Granular data</li> <li>Covers more jobs and locations</li> <li>Some groups are underrepresented</li> <li>Updated daily</li> </ul>	<ul> <li>Insight into the demand for labor</li> <li>Does not reflect actual pay</li> </ul>	<ul> <li>Broad comp trends</li> <li>Available for select industries and locations</li> <li>Fairly dated</li> <li>Free!</li> </ul>	<ul> <li>Great for internal analysis</li> <li>Pay Fairness</li> <li>More of a manual process</li> <li>No external market</li> <li>Freshness varies</li> </ul>

### PAKEY CONCEPTS ES

- Pay Grades & Ranges
- Green & Red Outliers
- Range Penetration



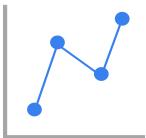
#### **REQUIREMENTS FOR BUILDING A PAY STRUCTURE**



Compensation Philosophy & Strategy



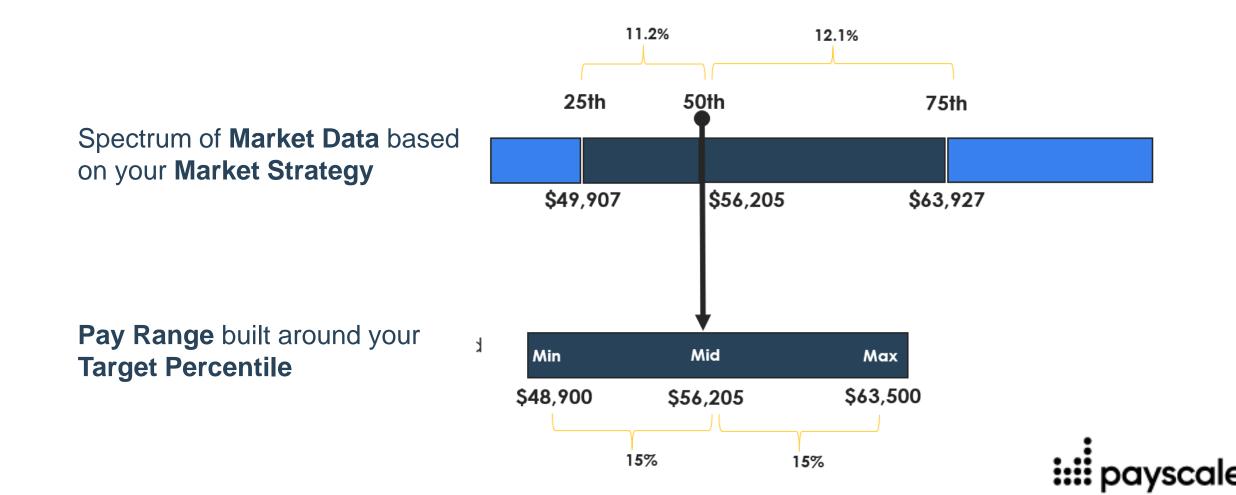
Accurate Job Descriptions



Market Analysis



### **MARKET DATA vs PAY RANGES**



### **ESTABLISHING PAY RANGES**

Job	Market Data
Administrative Assistant	41,481
Payroll Assistant	47,592
Accountant	57,874

#### **JOB-BASED RANGES**

Job	Min	Mid	Max
Administrative Assistant	35,303	41,841	47,659
Payroll Assistant	40,504	47,592	54,681
Accountant	49,255	57,874	66,494

#### **KEY POINT**

Ranges are built around the **market value** for the job at the target percentile.

#### **GRADE-BASED RANGES**

Grade	Min	Mid	Max
1	35,700	41,000	46,300
2	40,600	47,200	53,700
3	46,300	54,200	62,100

#### **KEY POINT**

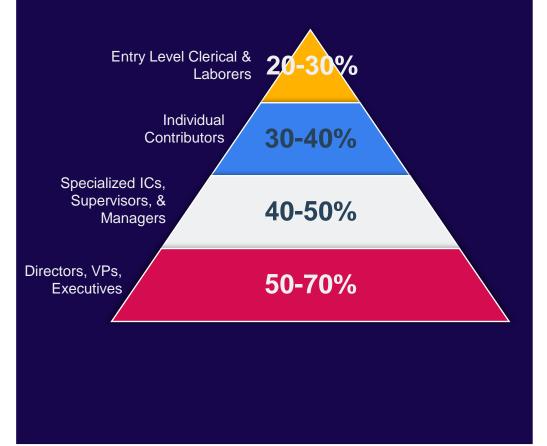
Jobs with similar market and organizational value, plus level of responsibility are payscale grouped together in a grade range

### **DETERMINE RANGE WIDTHS**

- Mitigate risk of over/under payment
- Provides visibility to promotions and career pathing
- Allows for higher level employees to continue to grow in role
- Assists with budgeting

**Pro Tip:** Line up the market values so you can see your jobs of similar value near each other, ensuring the market points make sense for your internal organization. This will also help you set consistent range widths for the various levels and functions.

#### Expanding Range Widths



### Which structure is best for your organization?

#### **Items to consider:**

- # of jobs in workforce
- Internal leveling
- Positions in multiple locations
- Growth Rate

#### **RESOURCES:**

- How Your Structure Can Make or Break Your Culture
- What Type of Pay Structure Should You Create? From an HR Leader
- Which Compensation Structure is Right For Your Company?

# POLICIES AND PROCESSES



### WHAT IS BEST FOR YOUR ORGANIZATION?

#### Pay Transparency Spectrum



Your organization tells employees when and what to expect on their paycheck.

Your organization shares some market data with employees.

Your organization has a comp plan

individual employees

and shared pay

ranges with

Your organization's comp plan reflects org culture, drives talent strategy, and is open to EEs.

Ranges and employee pay information is available to all employees

:::: payscale

### WHERE DOES YOUR ORGANIZATION CURRENTLY FALL ON THE TRANSPARENCY SPECTRUM?

:----

-----

\_\_:

-----

:=

-----

=:

### **POLICY CHECKLIST**



#### Your policies should answer the following questions:

- How and when are merit and/or market increases allocated?
- How will we handle green-circles and red-circled outliers?
- What will happen to pay in the case of promotion, demotion or transfer?
- How is the hiring range determined for a position?
- What are the different types of compensation and which employees are eligible for which types?



#### PROCESSES



#### Make sure you document the steps for the following processes:

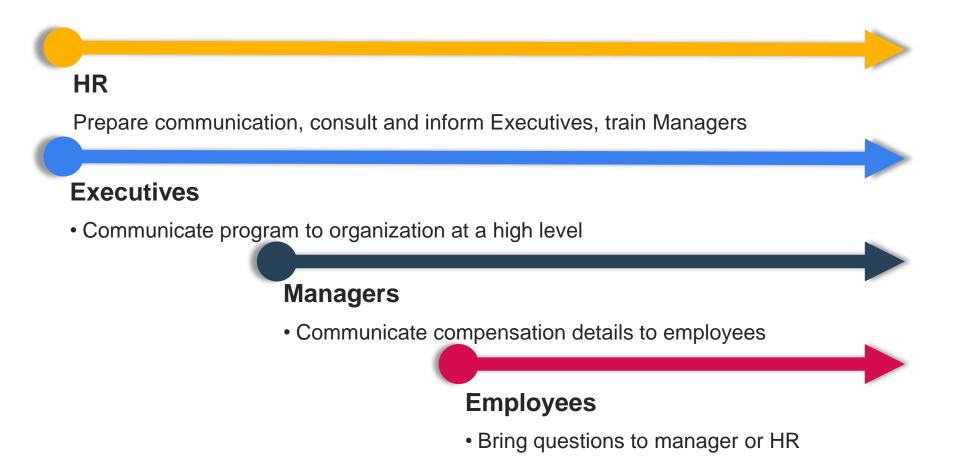
- Making a new hire offer
- Adding a new job
- Employee promotions
- Pay increases determination
- Calculation for incentive payouts
- Completing the market study



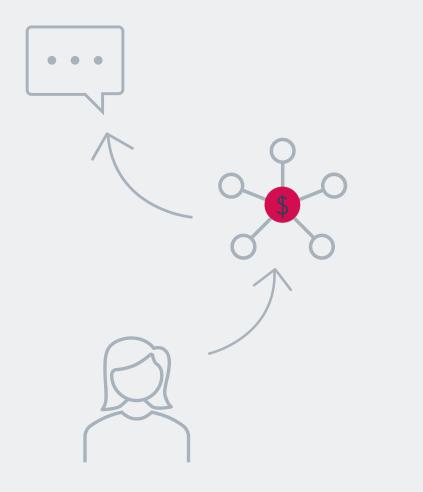
# COMMUNICATION



# **COMMUNICATION ROLES**



### **COMMUNICATION BEST PRACTICES**



- Know your audience
- Watch the jargon
- Provide a way forward
- Have a plan & timeline
- Prepare, prepare, prepare
- Be direct and also empathetic
- Communicate early & often



#### YOU CAN TACKLE THE COMPENSATION COMMUNICATION PROBLEM FROM THREE DIFFERENT ANGLES:



Increase Your Level of Transparency



Increase Your Frequency of Communication



Train Managers to Talk Pay





### **QUESTIONS?**



### **THANK YOU!**