

2024

Compensation Best Practices Report Industry Cut

Healthcare & Social Assistance

In 2024, the Healthcare & Social Assistance industry continues to face labor shortages despite the labor market having cooled in other sectors. While sufficiently resourced for compensation management, Healthcare organizations plan to give lower pay increases to employees in 2024 than orgs in other industries. Healthcare also lags in addressing pay inequities and pay transparency. To improve talent attraction and retention, these organizations need to keep up with market forces driving labor challenges and make calculated investments in compensation strategy and technology that can assist with market pricing and fair pay analysis.

Healthcare leads in:

- ☒ Using a large number of salary data sources
- ☒ Having a centralized system for job description management
- ☒ Offering differentiated benefits

Healthcare lags in:

- ☐ Pay equity and addressing unfair pay
- ☐ Openness to using AI to make pay decisions
- ☐ Pay transparency
- ☐ Offering variable pay for performance

Quick stats:

Healthcare & Social Assistance industry

Compared
to overall

Preparedness

- **64%** have a dedicated compensation person or team. **+5%**

Pay increases

- **4.1%** was the average planned pay increase for 2024. **-0.4%**
- **57%** say pay equity analysis is a current or planned initiative. **-5%**
- **60%** proactively address severely underpaid employees. **-4%**

Salary data

- **32%** use five to 20+ salary data sources for market pricing, in alignment with top performers. **+10%**
- **48%** use HR-reported aggregated data like Payscale's HRMA. **+3%**
- **25%** use a closed data network like Payscale's Peer. **+0%**

Technology

- **26%** use purpose-built compensation technology like Payscale. **+1%**
- **33%** are either cautiously optimistic or totally on board with using AI to make pay decisions. **-5%**
- **65%** have a centralized system for job description management. **+8%**

Communications

- **35%** post pay in job ads regardless of whether it is required by law. **-4%**
- **48%** provide always-accessible information about the "why" behind pay. **+4%**

Variable pay and benefits

- **72%** offer variable pay. **-8%**
- **18%** offer student loan repayment as a differentiating benefit. **+10%**

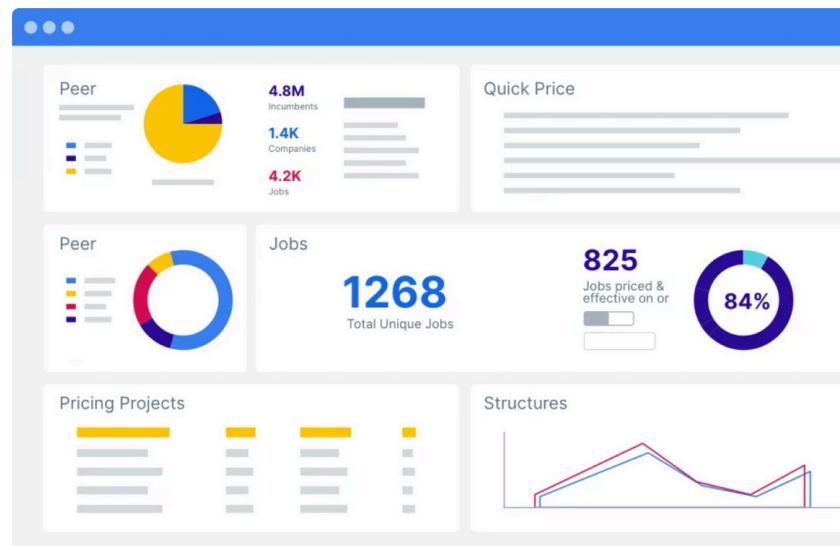
Methodology: For Payscale's 2024 Compensation Best Practices Report (CBPR), survey respondents self-selected into one of sixteen industry choices — including Healthcare & Social Assistance, which comprised 12 percent of total overall responses. See the CBPR for more on the methodology.

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